

Our set-up with HSA Bank is now complete, and your elected benefits are now active. For new enrollees the cards were mailed July 6, 2024, and should reach homes within 10-14 business days.

While you wait for your Debit Card and Welcome Kit to arrive in the mail, please go to <https://account.hsabank.com/> to access your HSA Bank account online or download the HSA Bank app. Follow the instructions to enable the two-factor authentication and get logged in.

Once logged in, be sure to verify your profile information is correct and set up your direct deposit for even quicker reimbursement of any out-of-pocket expenses that you need to submit.

If you have additional questions, please contact the HSA Bank Client Assistance Center:

- Phone: 800-357-6246 available 24/7
- Email: [askus@hsabank.com](mailto:askus@hsabank.com)
- Online Chat available Monday-Friday, 8am-5pm CT